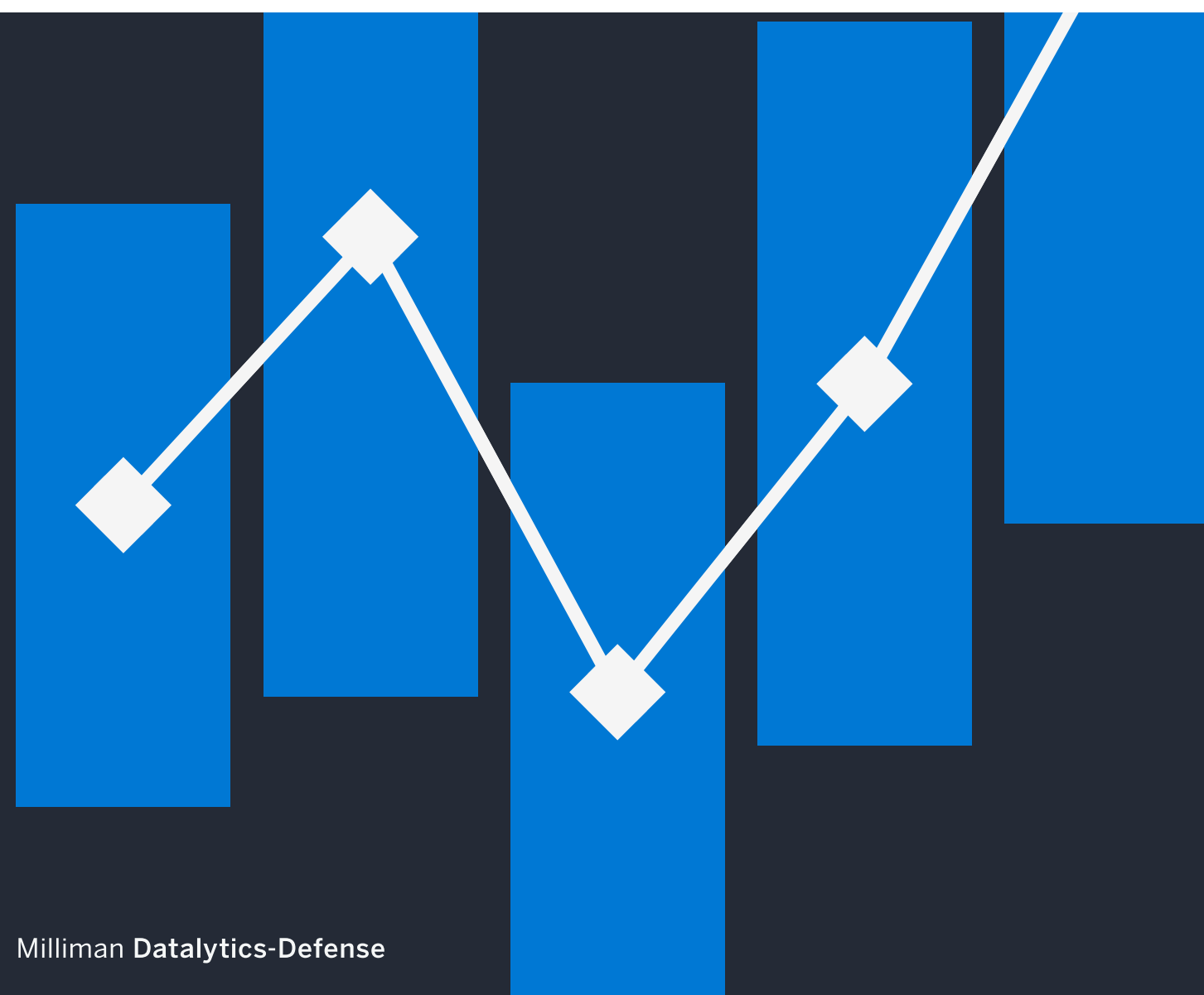


**ABOUT MILLIMAN**

Every day, in countries across the globe, Milliman works with clients to improve healthcare systems, manage emerging risks, and advance financial security, so millions of people can live for today and plan for tomorrow with confidence.



Milliman Datalytics-Defense

# Litigation Cost Analytics

Improve claims defense strategies and reduce costs by unlocking hidden intelligence in your data

1301 Fifth Avenue  
Suite 3800  
Seattle, WA 98101-2605  
206.624.7940 phone  
206.340.1380 fax  
[milliman.com](http://milliman.com)



**DATALYTICS-DEFENSE HIGHLIGHTS:**



**Intelligence**

Extract critical intelligence from defense counsel invoices using advanced algorithms.



**Peer Benchmarking**

Compare your cost and performance against data from law firms and other insurers.



**Efficiency**

Achieve speed and efficiency in managing invoices with built-in insurance expertise.



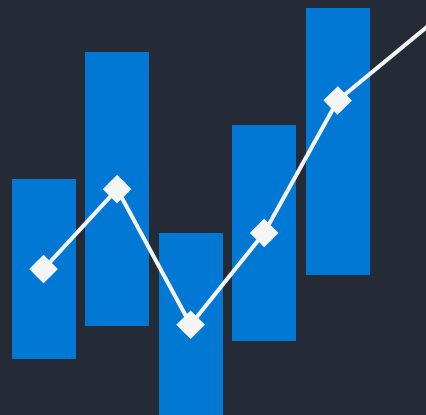
**Predicted vs. actual results**

Compare actual and predicted results using advanced statistical modelling.



**Best Practices**

Identify and implement best practices across your roster of law firms.



**COST CLARITY MEANS BETTER DEFENSE STRATEGIES**

Uncovering patterns and anomalies in your litigation costs shows you what works—and what doesn't. Milliman Datalytics-Defense® analyzes your firm's performance, helping you streamline invoice review, flag questionable line items, reduce costs, and discover best practices that can be applied firm-wide.

**MAKING SENSE OF LITIGATION COSTS:**

- Limited visibility into counsel performance and emerging trends
- Inconsistent litigation management processes among claims professionals and counsel
- Difficulty in accurately estimating case reserves
- Inefficient utilization of expensive resources
- Inability to track and enforce billing and claim guidelines



**WHAT MAKES DATALYTICS-DEFENSE DIFFERENT?**



**Gain comprehensive visibility**

Datalytics-Defense automatically aggregates fee and expense records from all vendors involved in the claims-handling process and unlocks hidden intelligence using proprietary data-mining algorithms.



**Manage Counsel**

Analyze law firm performance to optimize relationships. Compare actual outcomes to expected results.



**Drive continuous improvement**

Use deep, consistent data to identify strategies and firms that deliver the greatest impact. Discover best practices across the organization, improving claim outcomes and costs.



**Simplify the workflow**

Simplify invoicing and automate manual tasks. Take advantage of built-in tools for auditing invoices, monitoring workflow, and reviewing claims management reports—all through a simple, web-based interface.



**Managed IT**

Reduce administrative overhead with a fully managed software-as-a-service solution—no need for your IT staff to install or manage software.



**Stay up to date**

Ensure you always have the latest updates and features, with no need to manually patch or upgrade. Datalytics-Defense always puts the latest data and tools at your fingertips.

**DATALYTICS-DEFENSE KEY FEATURES**



**Workflow management**

Facilitate timely invoice reviews and automate manual work with pre-built, customizable workflows that enable your employees to focus on value-added tasks.



**Customizable audits**

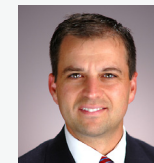
Build your requirements into the audit process for consistency across the organization and improved identification of billing anomalies.



**User notifications**

Deliver timely and transparent information about required actions, invoice status, and other metrics to improve efficiency.

**KEY CONTACTS:**



**Chad Karls**  
Principal, Consulting Actuary  
Brookfield, WI, US  
chad.karls@milliman.com



**Joe Mawhinney**  
SVP Operations  
Brookfield, WI, US  
joe.mawhinney@milliman.com



**Trevor Mertz**  
Director of Sales  
Brookfield, WI, US  
trevor.mertz@milliman.com



To learn more, visit:  
[milliman.com/datalytics](https://milliman.com/datalytics)

