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FOR IMMEDIATE RELEASE

Press Release

Milliman recognized for exemplary defined contribution service

Milliman receives 2023 PLANSPONSOR Service Star Team Award

SEATTLE – NOVEMBER 1, 2023 – Milliman, Inc., one of the premier actuarial, consulting, and benefits administration firms, is pleased to announce that the firm has received a PLANSPONSOR 2023 Service Star Team Award for its defined contribution (DC) work.

The <u>Service Star Award</u> recognizes retirement plan account representatives and relationship managers who, in the words of their plan sponsor clients, have demonstrated exemplary service. Milliman's winning team of Diann Johnson, DC consultant and relationship manager, Wes Bair, DC compliance associate, and ShiVonne Schrade-Smith, DC plan management associate, was one of only six winners selected from 152 nominees.

"Milliman has always focused our exceptional client service on the needs of our clients and their participants. Diann, ShiVonne and Wes live that out by going above and beyond for their clients every day, and it is especially meaningful when our clients notice and take the time to let us know," said Kari Jakobe, a Milliman principal and DC administration practice leader.

"As a Milliman DC relationship manager, my role is to understand the client's goals and then to share solutions and best practices to help achieve them," said Diann Johnson. "So, when a client singles us out by name, it is both humbling and gratifying to know that the work we do every day is appreciated."

About Milliman

Milliman is a leading provider of consulting services and benefit administration and communication. The firm has practices in healthcare, property and casualty insurance, life insurance and financial services, and employee benefits. Founded in 1947, Milliman is an independent firm with offices in major cities around the globe. For further information, visit milliman.com.

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