

CHARLES HOFFMAN

Principal

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Current Responsibility

Charles is a principal and manager of the development team for the Property and Casualty Insurance Software group based in the Atlanta office of Milliman. He joined the firm in 2003.

Professional Work Experience

Charles's area of expertise is in software design and development spanning environments from the desktop to the cloud. Charles leads the design, development, and technical support of Milliman's property and casualty loss analysis solutions, including the industry-leading Arius, Triangles on Demand, ReservePro, ReservePro Enterprise, and Professional Affinity systems. These are the leading solutions of their type for actuarial, risk management, and insurance finance professionals, with installations at more than 400 locations throughout the world. Charles has been responsible for the design and development of Milliman's Arius and ReservePro systems since 1994, including the ReservePro's initial design and implementation and all subsequent enhancements. Charles's team regularly provides extensive consulting regarding the implementation of Milliman's solutions along with related best practices regarding work processes within reserving departments. In addition to development and consulting, Charles and his team also provide customizations, technical support, and overall product satisfaction.

Prior to joining Milliman, Charles held similar product leadership positions at IBM and also commercial software design and implementation responsibilities at a large commercial banking firm. Before that, he was responsible for the design and development of several successful commercial software solutions to manage public education student management systems.

Education

BS, Computer Science, Hofstra University